		,		ė	2/78/8	
	UTH CAROLINA	)	) BEFORE THE ) PUBLIC SERVICE COMMISSION			
(Caption of Cas	e)	)		H CAROLINA		
Deborah and S	cott Burriss,	)	) COVER SHEET			
Complainant/J	Patitioner	)	COVER	SHEET		
Complainand	entioner	)				
<b>v.</b>		)	) DOCKET ) NUMBER: 2009 - 101 - W			
Utilities Servic	es of South Caroli	na, Inc.	NUMBER: 2	003 - 101	<del></del>	
		)				
Defedant/Resp	ondent.	)				
(Please type or print		SC SC	C Bar Number:	2549		
Submitted by:	John M. S. Hoefe Post Office Box 8		elephone:	803-252-3300		
Address:	Columbia, South		ax:	803-771-2410		
	Columbia, South		ther:			
		En ontained herein neither replaces no	mail: jhoefer@	willoughbyhoefer	.com	
Other:	Relief demanded in p					
INDUSTRY (C	Check one)	NATUR	NATURE OF ACTION (Check all that apply)			
☐ Electric		Affidavit	Letter		Request	
☐ Electric/Gas		Agreement	Memorandum	1	Request for Certificat	
☐ Electric/Teleco	ommunications	Answer	☐ Motion		Request for Investigati	
☐ Electric/Water		Appellate Review	Objection		Resale Agreement	
☐ Electric/Water	Telecom.	Application	Petition		Resale Amendment	
☐ Electric/Water	/Sewer	Brief		Leconsideration	Reservation Letter	
Gas		Certificate	Petition for R		Response	
Railroad		Comments		le to Show Cause	Response to Discover	
Sewer		Complaint	Petition to In		Return to Petition	
Telecommunic	cations	Consent Order		ervene Out of Time	Stipulation	
Transportation	1	Discovery	☐ Prefiled Test	imony	Subpoena	
Water     ■		Exhibit	Promotion		☐ Tariff	
☐ Water/Sewer		Expedited Consideration	Proposed Or	der	Other:	
Administrativ	e Matter	Interconnection Agreement	Protest	cc 1	OK	
Other:		Interconnection Amendment			-	
		Late-Filed Exhibit	Report	April 19 Carlot		

### WILLOUGHBY & HOEFER, P.A.

ATTORNEYS & COUNSELORS AT LAW
930 RICHLAND STREET
P.O. BOX 8416
COLUMBIA, SOUTH CAROLINA 29202-8416

MITCHELL M. WILLOUGHBY JOHN M.S. HOEFER RANDOLPH R. LOWELL ELIZABETH ZECK\* BENJAMIN P. MUSTIAN MICHAEL R. BURCHSTEAD ANDREW J. MACLEOD

July 13, 2009

AREA CODE 803 TELEPHONE 252-3300 TELECOPIER 256-8062

TRACEY C. GREEN ALAN WILSON SPECIAL COUNSEL

\*ALSO ADMITTED IN TX

### VIA HAND DELIVERY

The Honorable Charles L.A. Terreni Chief Clerk/Administrator Public Service Commission of South Carolina Post Office Box 11649 Columbia, South Carolina 29211

RE:

Deborah and Scott Burriss, Complainant/Petitioner v. Utilities Services of South

Carolina, Inc., Defendant/ Respondent.

Docket No.: 2009-101-W

Dear Mr. Terreni:

Enclosed for filing on its behalf of Utilities Services of South Carolina, Inc. ("USSC") are the original and twenty-five (25) copies of its pre-filed direct testimony in the above-referenced matter. By copy of this letter, I am serving a copy of these documents upon the parties of record and enclose a Certificate of Service to that effect.

As you will note therein, the direct testimony of Bruce T. Haas includes an exhibit which contains copies of several bills for water services rendered and relevant to this matter. Due to the proprietary nature of individual customer information, USSC respectfully requests that the Commission find that the exhibit contains protected, confidential customer information and issue a protective order barring the disclosure of these documents under the Freedom of Information Act, S.C. Code Ann. §§ 30-4-10 et seq., S.C. Code Ann. Regs. 103-804(S)(1), or any other provision of law, except in redacted form. Pursuant to 26 S.C. Code Regs. 103-804(S)(2), the determination of whether a document may be exempt from disclosure is within the Commission's discretion.

To this end, and in accordance with Commission Order No. 2005-226, dated May 6, 2005, in Docket No. 2005-83-A, we enclose with this letter a redacted version of Exhibit "A" that protects from disclosure the sensitive, proprietary and confidential customer information, while making available for public viewing non-protected information. We also enclose, under separate seal, a copy of the unredacted Exhibit and respectfully request that, in the event that anyone should seek disclosure of these unredacted documents, the Commission notify the parties

of record of such request. By copy of this letter, we are providing the South Carolina Office of Regulatory Staff ("ORS") with a redacted copy of the exhibits for its records. Additionally, USSC will make the original, unredacted copy of the exhibit available for ORS's review upon request and with the Complainant's consent.

By copy of this letter, I am serving a copy of these documents upon all parties of record and enclose a Certificate of Service to that effect. I would appreciate your acknowledging receipt of these documents by date-stamping the extra copies that are enclosed and returning them to me via our courier.

If you have any questions, or if you need any additional information, please do not hesitate to contact me.

Sincerely,

WILLOUGHBY & HOEFER, P.A.

Benjamin P. Mustian

BPM/ccm **Enclosures** 

Jeffrey M. Nelson, Esquire cc:

Deborah and Scott Burriss

### **BEFORE**

### THE PUBLIC SERVICE COMMISSION OF

### **SOUTH CAROLINA**

### **DOCKET NO. 2009-101-W**

IN RE:	)
Deborah and Scott Burriss, Complainant/Petitioner	) ) )
v.	) CERTIFICATE OF SERVICE )
Utilities Services of South Carolina, Inc., Defendant/Respondent	) ) )

This is to certify that I have caused to be served this day one (1) copy of Defendant's **Prefiled Direct Testimony** in the above-referenced action by placing same in the care and custody of the United States Postal Service with first class postage affixed thereto and addressed as follows:

Deborah and Scott Burriss 505 Dutchman Shores Circle Chapin, SC 29036

Jeffrey M. Nelson, Esquire
Office of Regulatory Staff
Post Office Box 11263
Columbia, South Carolina 29211

Cidy C. Mills

Columbia, South Carolina This 13<sup>th</sup> day of July, 2009.

### **BEFORE**

## THE PUBLIC SERVICE COMMISSION OF

### SOUTH CAROLINA

### **DOCKET NO. 2009-101-W**

IN RE:

Deborah and Scott Burriss,		) ) DIRECT TESTIMONY	
Complainants/Petitioners,		OF BRUCE T. HAAS	
	v.	) )	
Utilit	ies Services of South Carolina, Inc.,	) )	
	Defendant/Respondent.	) ) )	
Q.	WOULD YOU PLEASE STATE Y	OUR NAME AND BUSINESS ADDRESS?	
A.	My name is Bruce T. Haas, and my business address is 110 Queen Parkway, Wes		
	Columbia, South Carolina 29169.		
Q.	WHERE ARE YOU EMPLOYED	AND IN WHAT CAPACITY?	
A.	I am Regional Director of Op	perations for Utilities Services of South Carolina, Inc.	
	("USSC") for South Carolina and for	six other operating subsidiaries of Utilities, Inc. ("UI"),	
	four of which are in South Carolina a	nd two of which are in Georgia.	
Q.	HOW LONG HAVE YOU BEEN	N EMPLOYED IN THE WATER AND SEWER	
	UTILITY INDUSTRY?		
A.	Approximately 31 years.		

## Q. WHAT IS YOUR EDUCATIONAL AND PROFESSIONAL BACKGROUND?

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I first began my employment as a meter reader and maintenance worker in 1978 by Lake Holiday Utilities, Corp., which is also a subsidiary of the Company's parent, UI. During the next several years, I was promoted to Operator and Operating Manager positions for a number of UI subsidiary systems, while earning various water and wastewater licenses in Illinois and Ohio, including the highest levels of water treatment and wastewater treatment licenses from the Illinois EPA. I eventually became the Area Manager for the Peoria, Illinois region, overseeing the water and wastewater facilities in this area. In 1989, I transferred to Charlotte, North Carolina where I accepted the position of Area Manager for several areas for Carolina Water Service, Inc. of North Carolina, a sister subsidiary of the Company, a job I also performed for the Company which involved operations of the River Hills and Tega Cay Systems in York County, South Carolina. I was eventually promoted to Regional Manager while in Charlotte. During this time I also obtained various water and wastewater licenses in Water Treatment, Water Distribution, Wastewater Collection, and Backflow/Cross-Connection certifications from the State of North Carolina and took night courses in Civil Engineering Technology. I also hold the highest levels of water and wastewater certifications for Water Treatment, Water Distribution, Wastewater Treatment and Wastewater Collection from the State of South Carolina. Additionally, I have successfully completed the utility regulation seminar sponsored by NARUC. In 2002, I was promoted to my current position as Regional Director and given responsibility for the Company's systems in South Carolina, along with two subsidiary companies located in Georgia. However, the majority of my time is spent working on issues pertaining to the Company's South Carolina systems.

### Q. WHAT ARE YOUR DUTIES WITH USSC?

1

2	A.	I am responsible for making sure our customers receive the best possible service. As
3		such, I am responsible for all operating personnel, facilities, maintenance and capital
4		projects. I oversee all customer relations issues including resolution of customer complaints.
5		In addition, I am responsible for communications with state and federal regulators, including
6		state utility commissions and environmental authorities as well as other operational issues.
7		In this capacity, I assist USSC with proceedings before the Public Service Commission of
8		South Carolina ("Commission") and most recently presented testimony on the Company's
9		behalf in its rate filings in Docket Nos. 2005-217-WS and 2007-286-WS.

## 10 Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THIS PROCEEDING, MR. 11 HAAS?

- 12 A. The purpose of my testimony is to respond to the direct testimony pre-filed in support

  13 of the complaint of Deborah and Scott Burriss against the company.
- 14 Q. WHAT IS YOUR UNDERSTANDING OF THE ISSUE RAISED IN THIS
  15 TESTIMONY?
- 16 A. I understand it to raise only one concern and that is the amount of usage for which
  17 the account, that is in Mr. Burriss' name, has been billed during certain months in 2008 and
  18 2009.
- 19 Q. FOR WHAT MONTHS DO YOU UNDERSTAND MR. AND MRS. BURRISS TO BE
  20 RAISING THIS CONCERN?
- A. Although the pre-filed testimony references bills issued for the months of September of 2008 through February of 2009, the amount of billed water usage and billed charges

1	reflected in the testimony indicates to me that the bills in question were issued between
2	August 18, 2008, and January 14, 2009. Copies of these bills are attached as Exhibit "A" to
3	my pre-filed testimony.

## 4 Q. WHAT DO THE COMPANY'S RECORDS REFLECT REGARDING THE 5 CONSUMPTION SHOWN ON THESE BILLS?

A. Our records for this account show that it was billed on August 18, 2008, the amount of \$55.86 for consumption of 5,610 gallons, on September 17, 2008, the amount of \$55.82 for consumption of 4,910 gallons, on November 5, 2008, the amount of \$96.21 for consumption of 7,880 gallons, on December 11, 2008, \$37.96 for consumption of 2,480 gallons, and on January 14, 2009, \$27.75 for consumption of 1,240 gallons.

### Q. TO WHAT CONSUMPTION PERIODS DO THESE BILLS RELATE?

A.

The August bill covered consumption for May 20, 2008, to June 19, 2008. The September bill covered consumption for June 19, 2008, to July 25, 2008. The November bill covered consumption for July 25, 2008, to September 22, 2008. The December bill covered consumption for September 22, 2008, to October 21, 2008. The January bill covered consumption October 21, 2008, to November 18, 2008.

## Q. WHAT WAS THE TOTAL AND AVERAGE CONSUMPTION DURING THE PERIODS COVERED BY THESE BILLS?

A. Consumption on this account during that period totaled 22,120 gallons, which is a monthly average of approximately 3,687 gallons.

# HOW DOES THAT CONSUMPTION COMPARE WITH THE HISTORIC CONSUMPTION ON THIS ACCOUNT FOR THE SAME TIME PERIOD IN PRIOR YEARS?

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That consumption is not inconsistent with historic consumption for that period when The Company billing records indicate that the measured over a five year period. consumption has varied to some extent, with average consumption for this six month period being 5,332 gallons in 2004, 2,690 gallons in 2005, 2,805 gallons in 2006, 3,507 gallons in 2007 and the 3,687 gallons in 2008 that I just mentioned. I have attached as Exhibit "B" to my pre-filed testimony a chart demonstrating this consumption. As can be seen from this chart, the billing periods in each year do not exactly match since billing cycles have changed over the years. However, for the six month consumption periods closest to those addressed in the pre-filed testimony submitted in this case, consumption has not been significantly different. I would note that the same meter has been used for this account during the entire time Mr. Burriss has been a customer and that, prior to March of this year, only one inquiry was received from the customer about this account, and that was in June of 2003 when the customer called about a high bill. Our records indicate that we checked for leaks in 2003 by comparing the meter readings taken before and after the high bill report was made and determined that the billed reading was consistent with the previous and subsequent readings. That indicated to us that no leaks existed.

- 1 Q. THE TESTIMONY STATES THAT IN SEPTEMBER OF 2008, THE WASHING
  2 MACHINE AT THE CUSTOMER PREMISES WAS DISCONNECTED AND FROM
  3 NOVEMBER OF 2008 THROUGH FEBRUARY OF 2009, THESE PREMISES
  4 WERE NOT OCCUPIED; DO THE CONSUMPTION FIGURES ON THE BILLS
  5 SUBMITTED FOR THESE MONTHS BEAR OUT THIS STATEMENT?
- 6 A. The consumption reflected on these bills would be consistent with this statement.

### WOULD YOU PLEASE ELABORATE ON THAT?

Q.

A.

Yes. Consumption billed for the period beginning September 22, 2008 and ending October 21, 2008, was 2,480 gallons, which was approximately 1,100 gallons less than in the same period in the prior year. So, if the washing machine stopped working in September, the lower consumption compared to the prior year period could be a likely result. Consumption billed for the subsequent beginning and ending billing periods was as follows: beginning October 21, 2008 and ending November 18, 2008, 1,240 gallons; beginning November 18, 2008, and ending December 17, 2008, 30 gallons; beginning December 17, 2008, and ending January 20, 2009, 50 gallons; beginning January 20, 2009, and ending February 19, 2009, 30 gallons; beginning February 19, 2009, and ending March 18, 2009, 40 gallons; and beginning March 18, 2009, and ending April 21, 2009, 560 gallons. Included in Exhibit "A" are copies of our bills for these periods reflecting these consumption figures. These consumption figures would be consistent with the premises not being occupied since November of 2008 until March of 2008.

1	Q.	MR. HAAS, IF THE PREMISES HAVE NOT BEEN OCCUPIED FOR THE
2		PERIODS STATED IN THE TESTIMONY PRE-FILED BY THE COMPLAINANTS
3		HOW COULD THERE BE ANY CONSUMPTION RECORDED ON THE METER
4		SERVING THE PROPERTY?

A.

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Well, in the case of the October to November billing period, if the premises were occupied for 10 days in October, consumption of 1,240 gallons would not be unusual as that would result in a daily average of 120 gallons consumed for the ten days it was occupied. With respect to the other billing periods, if there was no one occupying the premises, the minimal amounts of consumption can be attributed to a variety of factors, including dripping faucets and evaporation in the toilet tank. It is also possible that a very small leak exists which is undetected by the homeowner.

## 12 Q. MR. HAAS, HAS THE BILL FOR THE BURRISS' ACCOUNT INCREASED OVER 13 TIME AS THE PRE-FILED TESTIMONY INDICATES?

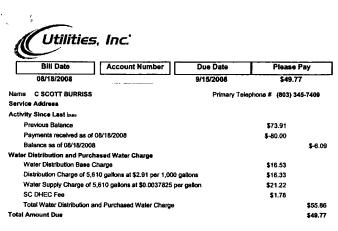
Yes, it has. I would note that an increase in rates was approved by the Commission in the 2005 rate case proceeding effective January 19, 2006, which caused all customer bills to increase at that time. Also, an increase in rates under bond was placed into effect by the Company in connection with the 2007 rate case proceeding on April 25, 2008, which also caused customer bills to increase.

## Q. DID THE BILL ON THIS ACCOUNT INCREASE TO \$55.86 BASED ON CONSUMPTION OF 5,610 GALLONS IN SEPTEMBER OF 2008?

No. A bill for that amount was issued in August of 2008 and covered consumption during the period of May 20, 2008, to June 19, 2008. This would have been the first bill

1		issued after the rates in effect under bond were fully reflected.
2	Q.	MR. HAAS, DO YOU HAVE ANY OTHER COMMENTS ON THE PRE-FILED
3		TESTIMONY SUBMITTED ON BEHALF OF THE CUSTOMER IN THIS
4		MATTER?
5	A.	Yes. The testimony submitted does not address many of the points raised in the
6		complaint filed in this docket, which largely mirrors the complaint filed in Docket No. 2009-
7		39-W. Because the complainant in this case has not addressed any points other than those I
8		discuss above, USSC believes that the Commission should dismiss all other aspects of the
9		complaint in this docket.
10	0	DOES THIS CONCLUDE YOUR TESTIMONY?

Yes, it does. A.



Utilities Services of South Carolina Inc Phone: (800) 367-4314 Collections: (800) 367-4314 Customer Service: (800) 367-4314 www.ulwater.com

#### Summary of Service

Meter Reading	Meter #	47689191
Current	551220	06/19/2008
Previous	545610	05/20/2008
Usage	5,610 (	Sallons
Number of Days:	30	
Average Daily Use:	187 Ga	lions
Average Daily Cost	£1 96	

EBBOG Harboy

Consumption Nation;

A fee of 1.5% per month will be added if unpaid by the due date.

Make check payable to: Utilities Services of South Carolina inc

Message:

Utilities, Inc.

PO Box 4509 West Columbia SC 29171-4509

Account Number:

9/15/2008

Amount Paid

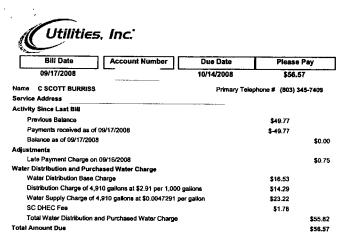
Due Date:

Please Pay

C SCOTT BURRISS

Utilities Services of South Carolina Inc PO Box 4509 West Columbia SC 29171-4509 hdddoudlholoddolddddddddddddddddd

\$49.77



Utilities Services of South Carolina inc Phone: (800) 367-4314 Collections: (800) 367-4314 Customer Service: (800) 367-4314 www.uhvater.com

#### Summary of Service

Meter Reading	Meter#	47689191
Current	556130	07/25/2008
Previous	551220	06/19/2008
Usage	4,910 (	Gallons
Number of Days:	36	
Average Daily Use:	136 Ga	llons
Average Daily Cost:	\$1.55	





A fee of 1.5% per month will be added if unpaid by the due date.

Make check payable to: Utilities Services of South Carolina Inc

Messages

Utilities, Inc.

West Columbia SC 29171-4509

Account Number:

10/14/2008

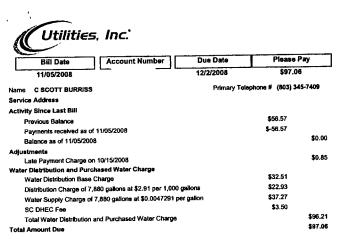
Amount Paid

Due Date: Please Pay

\$56.57

C SCOTT BURRISS

Utilities Services of South Carolina Inc PO Box 4509 West Columbia SC 29171-4509



Nitties Services of South Carolina in Phone: (800) 367-4314 Collections: (800) 367-4314 Customer Service: (800) 367-4314 www.uhwater.com

### iummary of Service

SUITHINGS OF CALL		
Meter Reading	Meter#	47689191
Current	564010	09/22/2008
Previous	556130	07/25/2008
Usage	7,880	Gattons
Number of Days:	59	
Average Daily Use:	134 Ga	Hons
Average Daily Cost:	\$1.63	



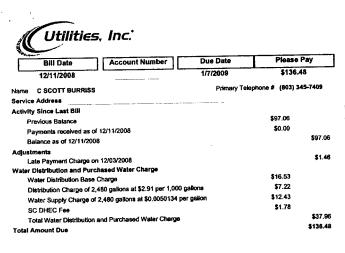


A fee of 1.5% per month will be added if unpaid by the due date. Make check payable to: Utilities Services of South Carolina Inc

Messages

Some of our customers have not received their November current bill. This is a duplicate, if you have received your bill, please disregard this bill. If you have any questions, please contact your local customer service office.

(Utilities, Inc.	
PO Box 4509 West Columbia SC 29171-4509	Account Number:  Due Date: 12/2/2008 Amount Paid  Please Pay \$97.06
C SCOTT BURRISS	Utilities Services of South Carolina Inc PO Box 4509 West Columbia SC 29171-4509 Inhibitorullindullidadiahladianlali



Utilities Services of South Carolina Inc Phone: (800) 367-4314 Collections: (800) 367-4314 Customer Service: (800) 367-4314 www.uhvater.com

### Summary of Service

 
 Meter Rading Current
 Meter # 586490
 47689191

 Previous
 568490
 10/21/2008

 Usage
 2,480 Gallons

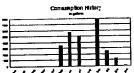
 Number of Dalys:
 29

 Average Daily Use:
 86 Gallons

Average Daily Cost: \$1.31

Builting Histor;

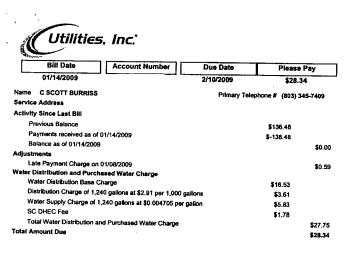




A fee of 1.5% per month will be added if unpaid by the dua date Make check payable to: Utilities Services of South Carolina Inc

Messages
Our records indicate the prior balance remains unpeid and your account may be subject to disconnection. Please note the due date on this bill refers to the current bill amount and does not extend the time allowed for payment of the prior balance.

(Utilities, Inc.		
PO Box 4509 West Columbia SC 29171-4509	Account Number:  Due Date: 1/7/2009  Please Pay \$136.48	
C SCOTT BURRISS	Utilities Services of South Carolina Inc PO Box 4509 West Columbia SC 29171-4509 Inhibhandhindhalbhabhalladandhi	



Utilities Services of South Carolina Inc Phone: (800) 367-4314 Collections: (800) 367-4314 Customer Service: (800) 367-4314 www.ulwater.com

#### Summary of Service

Meter Reading	Meter #	47689191
Current	567730	11/18/2008
Previous	566490	10/21/2008
Usage	1,240 (	Gallons
Number of Days:	28	
Average Daily Use:	44 Gallo	ons
Average Daily Cost:	\$0.99	





A fee of 1.5% per month will be added if unpaid by the due date.

Make check payable to: Utilities Services of South Carolina Inc.

Message

Utilities, Inc.

West Columbia SC 29171-4509

Account Number:

2/10/2009

Amount Paid

Due Date: Please Pay

\$28.34

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C SCOTT BURRISS

Utilities Services of South Carolina Inc PO Box 4509 West Columbia SC 29171-4509 John Bland Handel Bulden Hall



Bill Date Account Number	Due Date	Please Pay
02/28/2009	3/23/2009	\$18.96
Name C SCOTT BURRISS	Primary Telep	phone # (803) 345-7409
Service Address		
Activity Since Last Bill		
Previous Balance		\$28.34
Payments received as of 02/28/2009		<b>\$-28.34</b>
Balance as of 02/28/2009		\$0.00

Maille C 3COTT DORGGO	•	
Service Address		
Activity Since Last Bill		
Previous Balance	\$28.34	
Payments received as of 02/28/2009	\$-28.34	
Balance as of 02/28/2009		\$0.00
Adjustments		E0 42
Late Payment Charge on 02/11/2009		\$0.43
Water Distribution and Purchased Water Charge		
Water Distribution Base Charge	\$16.53	
Distribution Charge of 30 gallons at \$2.91 per 1,000 gallons	\$0.09	
Water Supply Charge of 30 gallons at \$0.0043943 per gallon	\$0.13	
SC DHEC Fee	\$1.78	
Total Water Distribution and Purchased Water Charge		\$18.53

Utilities Services of South Carolina Inc Phone: (800) 367-4314 Collections: (800) 367-4314 Customer Service: (800) 367-4314

www.uiwater.com

Summary of Service Meter Reading Meter # 47689191 567760 12/17/2008 Current 567730 11/18/2008 Previous 30 Gallons

Usage 29 Number of Days: Average Daily Use: 1.03 Gallons \$0.64

Average Daily Cost:

Billing History

Consumption History

A fee of 1.5% per month will be added if unpaid by the due date. Make check payable to: Utilities Services of South Carolina Inc

Messages

**Total Amount Due** 

Utilities, Inc.

PO Box 4509 West Columbia SC 29171-4509

Total Water Distribution and Purchased Water Charge

Account Number:

3/23/2009 Due Date:

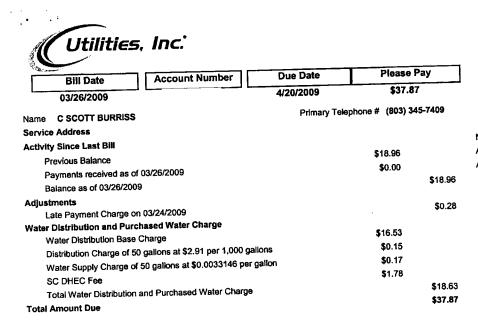
Please Pay \$18.96

\$18.96

**Amount Paid** 

C SCOTT BURRISS

Utilities Services of South Carolina Inc PO Box 4509 West Columbia SC 29171-4509 հահեհատանահանհանհանհանհանև



Utilities Services of South Carolina Inc Phone: (800) 367-4314 Collections: (800) 367-4314 Customer Service: (800) 367-4314 www.ulwater.com

#### Summary of Service

Meter# 47689191 Meter Reading 567810 01/20/2009 Current 567760 12/17/2008 Previous 50 Gallons Usage

34 Number of Days:

1.47 Gallons Average Daily Use:

Average Daily Cost: \$0.55

EWING History 1 1 2 1 4

Consumption Histor;

A fee of 1.5% per month will be added if unpaid by the due date. Make check payable to: Utilities Services of South Carolina Inc

Our records indicate the prior balance remains unpaid and your account may be subject to disconnection. Please note the due date on this bill refers to the current bill amount and does not extend the time allowed for payment of the prior balance.

Utilities, Inc.

PO Box 4509 West Columbia SC 29171-4509

Account Number:

Due Date:

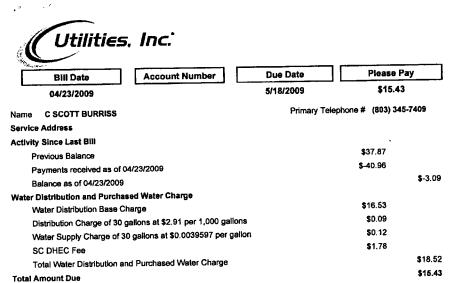
4/20/2009

\$37.87 Please Pay

Amount Paid

C SCOTT BURRISS

Utilities Services of South Carolina Inc PO Box 4509 West Columbia SC 29171-4509 Inlilliamilliabididabididaddashil



Utilities Services of South Carolina Inc Collections: (800) 367-4314 Phone: (800) 367-4314 Customer Service: (800) 367-4314

www.uiwater.com

 Summary of Service

 Meter Reading
 Meter #
 47689191

 Current
 567840
 02/19/2009

 Previous
 567810
 01/20/2009

 Usage
 30 Gallons

Usage 30 Gallons

ber of Days: 30

Number of Days: 30
Average Daily Use: 1.00 Gallons
Average Daily Cost: \$0.62

Billing History
vs defers



A fee of 1.5% per month will be added if unpaid by the due date.

Make check payable to: Utilities Services of South Carolina Inc

Messages



PO Box 4509 West Columbia SC 29171-4509

Account Number:

5/18/2009

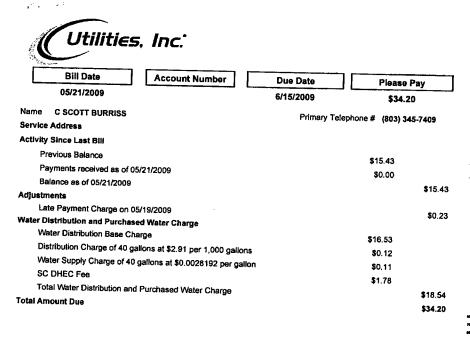
Amount Paid

Due Date: Please Pay

\$15.43

C SCOTT BURRISS

Utilities Services of South Carolina Inc PO Box 4509 West Columbia SC 29171-4509



Utilities Services of South Carolina Inc Collections: (800) 367-4314 Phone: (800) 367-4314

Customer Service: (800) 367-4314 www.ulwater.com

Summ	ary of Servi	ce
Meter Reading	Meter#	47689191
Current	567880	03/18/2009
Previous	567840	02/19/2009
Usage	40 (	ations
Number of Days:	27	
Average Daily Use:	1.48 Ga	lions
Average Daily Cost:	\$0.69	

Billing History

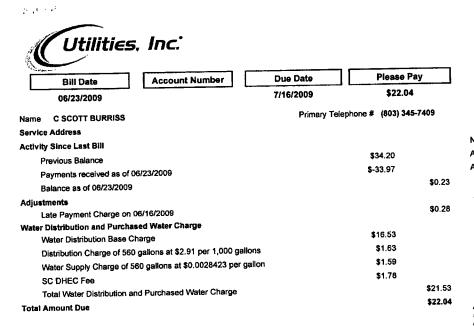


A fee of 1.5% per month will be added if unpaid by the due date. Make check payable to: Utilities Services of South Carolina Inc

### Messages

Our records indicate the prior balance remains unpaid and your account may be subject to disconnection. Please note the due date on this bill refers to the current bill amount and does not extend the time allowed for payment of the prior balance.

Utiliti∈s, Inc.:	
PO Box 4509	
West Columbia SC 29171-4509	Account Number:
	Due Date: 6/15/2009 Amount Pa
	Please Pay \$34.20
SCOTT BURRISS	L
	Utilities Services of South Carolina Inc
	PO Box 4509
	West Columbia SC 29171-4509
	baldlabadhladaldladdhaddaadd



Utilities Services of South Carolina Inc Collections: (800) 367-4314 Phone: (800) 367-4314 Customer Service: (800) 367-4314 www.ulwater.com

### Summary of Service

 Meter Reading
 Meter #
 47689191

 Current
 568440
 04/21/2009

 Previous
 567880
 03/18/2009

 Usage
 560 Gallons

 Number of Days:
 34

Average Daily Use: 16 Gallons
Average Daily Cost: \$0.63

Billing History n delets



Consumption History
in galori

A fee of 1.5% per month will be added if unpaid by the due date. Make check payable to: Utilities Services of South Carolina Inc

Messages

(Utilities, Inc.:

PO Box 4509 West Columbia SC 29171-4509

Account Number:

7/16/2009

[

Due Date: Please Pay

\$22.04

Amount Paid

C SCOTT BURRISS

Exhibit B Page 1 of 1 Haas Direct Testimony Docket No. 2009-101-W

	2004			2005			2006	
Consumb	Consumption Period	Consumption	Consumpti	Consumption Period	Consumption	Consumpti	Consumption Period	Consumption
Start Date	Start Date End Date	(gallons)	Start Date	End Date	(gallons)	Start Date	End Date	(gallons)
5/27/2004	6/29/2004	8460	5/27/2005	6/29/2005	2590	5/25/2006	6/23/2006	
6/29/2004	7/28/2004	8450	6/29/2005	7/21/2005	1910	6/23/2006	1	3560
7/28/2004	7/28/2004 8/30/2004	3010	7/21/2005	8/30/2005	4230	7/27/2006		
8/30/2004	9/28/2004	4520	8/30/2005	9/30/2005	2940	8/23/2006	9/22/2006	2690
9/28/2004	9/28/2004 10/25/2004	4250	9/30/2005	10/31/2005	2390	9/22/2006	9/22/2006 10/23/2006	2640
10/25/2004	12/2/2004	3300	10/31/2005	10/31/2005 11/30/2005	2080	10/23/2006	10/23/2006 11/21/2006	3280
	Total	31990			16,140	;		16,830
	Average	5,332			2,690			2,805

	2007			2008	
Consumption Period	on Period	Consumption	Consumpti	Consumption Period	Consumption
Start Date	End Date	(gallons)	Start Date	End Date	(gallons)
5/23/2007	6/21/2007	4950	5/20/2008	6/19/2008	5610
6/21/2007	7/22/2007	3530	6/19/2008	7/25/2008	4910
7/22/2007	8/21/2007	2680			
8/21/2007	9/24/2007	3790	7/25/2008	9/22/2008	7880
9/24/2007 10/24/2007	10/24/2007	3290	9/22/2008	10/21/2008	2480
10/24/2007 11/21/2007	11/21/2007	2500	10/21/2008	10/21/2008 11/18/2008	1240
	Total	21,040			22,120
4	Average	3,507			3,687